

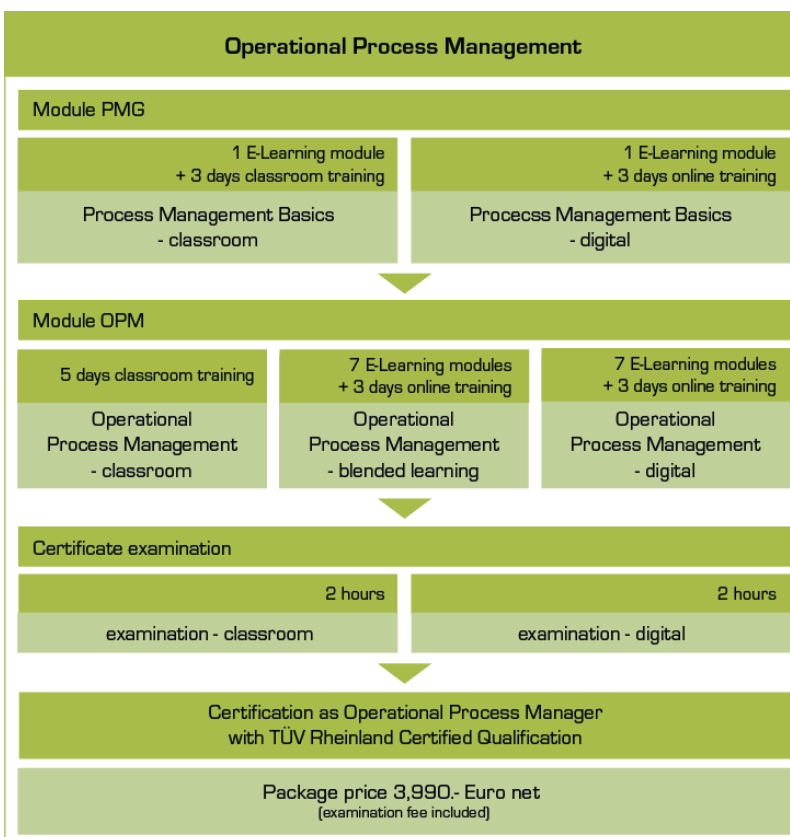
in Kooperation mit



## CERTIFICATE PROGRAM OPERATIONAL PROCESS MANAGEMENT

The goal of this seminar is to impart knowledge and practice-oriented tools of Operational Process Management (OPM). The participants learn how processes can be managed and improved in a goal-, competence- and resource-oriented manner. In addition, essential methods are taught that foster acceptance and support among all process participants.

**This certification program can be conducted as classroom training, as blended learning or as a 100% digital training.** The participants can choose the modules "Process Management Basics" and "Operational Process Management" as well as the certificate examination in different variants (classroom, blended learning or digital).



### Prerequisites

- University degree (or comparable degree)
- + approx. 3 years of professional experience
- + certificate program "Operational Process Management" at BPM&O Akademie

### or:

- Highschool diploma (Abitur)/vocational baccalaureate diploma/secondary school diploma with vocational training (or comparable degree)
- + approx. 5 years of professional experience
- + certificate program "Operational Process Management" at BPM&O Akademie

### Package price € 3,990 net

The certificate examination for "Operational Process Manager with TÜV Rheinland Certified Qualification" will take place on the last day of the seminar "Operational Process Management" from 3:30 pm to 5:00 pm. The examination fee is € 399 net and is included in the package price of € 3,990 net.



Please visit our website for current dates: [www.bpmo-akademie.de](http://www.bpmo-akademie.de)

**Please note:** The open seminar dates are only available in German. We offer the conduct of this certificate program in English as in-house training. For further information, please do not hesitate to contact us!